



Corona Virus (COVID-19) *Health Information

The Alpina Gstaad actively supports the mandatory hygiene and safety measures issued by the Swiss Federal Office for Public Health (BAG). In these uncertain times caused by the spread of the Corona virus (COVID-19), our priority remains in ensuring the health and protection of both our guests and hosts at the hotel.

As of 13th September 2021, the Federal Council extends the containment of the virus with a **COVID Certificate requirement**. All hotel guests (16 years and older), with or without hotel room reservations, are required to present their COVID certificate providing documentary evidence that they have undergone a COVID-19 vaccination, have had and recovered from the virus or have been tested negative (PCR or rapid antigen test). The QR-code COVID certificate records the guest's first and last names, date of birth and a certificate number. Your personal details on the COVID certificate should correspond with those in your passport or on your ID card.

It is mandatory for all guests to abide by the COVID certificate check-in process at all entry points of the hotel – reception, concierge, restaurants, terrace and spa.

We are confident that these new guidelines will help safeguard our visitors enabling them to enjoy a memorable stay at The Alpina Gstaad in a safe, risk-free and protected environment. We ask each one of our guests and hosts to be responsible and contribute to the containment of the virus.

**Subject to change – these guidelines can be changed/ adapted by Hotel Management according to the Swiss Federal Office for Public Health (BAG).*



SWISS DELUXE HOTELS

thealpinagstaad.ch

LEGEND™

Preferred
HOTELS & RESORTS



Federal Council extends COVID certificate requirement 08.09.2021

From 13 September, a COVID certificate will be required in the following situations (from the age of 16):

Indoor hospitality venues



Restaurants and bars



Clubs and discos

Cultural, sporting and leisure activities indoors



Museums and libraries



Leisure facilities



Zoos



Casinos



Fitness centres and sports facilities



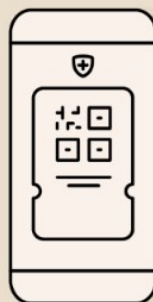
Training sessions*



Indoor pools and water parks



Music and theatre rehearsals*



The COVID certificate is available to anyone who is either **vaccinated**, **recovered** from COVID or who has **tested negative**. The certificate can be presented using the app or on paper.

Indoor events*



Theatre and cinema



Sporting events



Concerts



Private events outside the home (e.g. weddings)

Large-scale outdoor events



Events attended by over 1000 people

***Exceptions:** Rehearsals and training sessions in fixed groups (max. 30 people), religious services, political events and self-help groups (max. 50 people).



Workplace: Employers may - under certain circumstances and after consultation with employees - incorporate the certificate into their protection plans.



Universities: The cantons and universities may decide on a certificate requirement.

This list is by way of example and not exhaustive. Refer to the COVID-19 Special Situation Ordinance for specific details.



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Confederation

Bundesrat
Conseil fédéral
Consiglio federale
Cussegl federal
Federal Council

Guest Arrival

- In the case of developing symptoms such as cough, fever and respiratory complaints 10 days or less prior to your arrival, we ask you to contact us by email or fill out our registration form in your pre-arrival information. Please note that this will lead to renouncing your booked stay with us.
- Before entering the hotel, we ask you to use the hand sanitizers placed at hotel entrance at your disposal.



SWISS DELUXE HOTELS

thealpinagstaad.ch

LEGEND™
Preferred
HOTELS & RESORTS



- All guests and visitors entering The Alpina Gstaad will be required to undergo a mandatory COVID Certificate check. Please note that without a valid certificate documenting your status: vaccinated, have had and recovered from the virus or have been tested negative (PCR or rapid antigen test), your entrance into the facility will not be permitted.

Your Hotel Stay

- Disinfectants and sanitizers are available in all public spaces at the hotel.
- Our hosts regularly disinfect their hands and where applicable during service, wear face masks.
- Guests with the valid proof of the COVID certificate are not required to wear masks. Should a guest wish to put on a face mask, our hosts will place these items at your disposal.
- Our hotel is systematically and regularly cleaned and disinfected by our professional team. Due to this fact, we ask you to refrain from using your own detergents and disinfectants on our inventory such as the exhibited art pieces and furniture in the hotel in order protect delicate surfaces such as wood, leather and other materials.
- Should Corona Virus (COVID-19) symptoms develop during your stay with us, please inform our hosts immediately - we will assist you and organize a doctor's visit swiftly. From this moment forward, we ask you to avoid all public spaces on hotel grounds.

Dining and Gastronomy

- All menus may also be viewed via our hotel app or using the QR codes placed on tables.
- All printed food and bar menus are disinfected after each use.
- It is mandatory for all guests who are consuming at our restaurants to provide their valid COVID Certificate before being seated.

Six Senses Spa

- During treatments, our spa therapists disinfect their hands and wear face masks.

We surely understand that this „New Normal“ does not reflect the tone and style of our hotel. In order to guarantee the highest quality standards while protecting your health and ensuring your restful and comfortable stay with us, it is our priority and obligation as hosts to contribute to ensuring that the spread of the Corona virus (COVID-19) is contained.

Thank you for your valued trust and understanding.

