



Corona Virus (COVID-19) *Health Information

The Alpina Gstaad actively supports the mandatory hygiene and safety measures issued by the Swiss Federal Office for Public Health (BAG). In these uncertain times caused by the spread of the Corona virus (COVID-19), our priority remains in ensuring the health and protection of both our guests and hosts at the hotel. Therefore, we recommend installing the SwissCovid App of the BAG on your mobile device in order to contain the spread of the coronavirus (available in Google Play Store and Apple Store). In order for us to create your hassle-free and pleasant stay with us, we have put together the following health concept.

Guest Arrival

- In the case of developing symptoms such as cough, fever and respiratory complaints, we ask you to fill out our registration form in your pre-arrival information. Please note that this will lead to renouncing your booked stay with us.
- Before entering the hotel, we ask you to use the hand sanitizers placed at hotel entrance at your disposal.
- Our valet parking service is offered to hotel guests during arrival and departure. Please note that this service is not available for non-hotel (external) guests.

Your hotel stay

- Disinfectants and sanitizers are available in all public spaces at the hotel.
- Our hosts regularly disinfect their hands and where applicable during service, wear face masks and gloves.
- Wearing face masks and gloves is not mandatory for guests, however, you may do so within your own discretion; upon request, our hosts will place these items at your disposal.
- We advise all guests to keep a distance of two (2) meters (6.5 ft) between you and another individual. Please take note of the applicable safety distances in different areas of the hotel.
- Our hotel is systematically and regularly cleaned and disinfected by professionals. Due to this fact, we ask you to refrain from using your own detergents and disinfectants on our inventory such as the exhibited art pieces and furniture in the hotel in order protect delicate surfaces such as wood, leather and other materials.





- Should Corona Virus (COVID-19) symptoms develop during your stay with us, please inform our hosts immediately - we will assist you and organize a doctor's visit swiftly. From this moment forward, we ask you to avoid all public spaces on hotel grounds.

Dining and Gastronomy

- Our Alpina Breakfast experience has been adapted according to health and safety regulations.
- All printed food and bar menus are disinfected after each use.
- The safety distance applied in these areas adheres to the obligatory health and safety regulations.
- It is mandatory for all guests who are consuming at our restaurants to provide their contact details (name, address) of minimum one person per group.

Six Senses Spa

- Hotel guests, spa members and day spa guests (upon request and availability) have access to our spa facilities including treatments and our outdoor pool.
- We ask our hotel guests to change for the spa in their rooms.
- During treatments, our spa therapists disinfect their hands and wear face masks.
- We ask our spa guests to adhere to the obligatory safety distance measures.

We surely understand that this „New Normal“ does not reflect the tone and style of our hotel. In order to guarantee the highest quality standards while protecting your health and ensuring your restful and comfortable stay with us, it is our priority and obligation as hosts to contribute in ensuring that the spread of the Corona virus (COVID-19) is stopped.

Thank you for your valued trust and understanding.

**Subject to change – these guidelines can be changed/ adapted by Hotel Management according to the Swiss Federal Office for Public Health (BAG).*